



## Workshop on IT Management Skills

### Participants will benefit by learning to

- Apply appropriate model for creating excellence in IT technical staff
- Identify key areas of success in IT management
- Optimize performance using emotional intelligence
- Leverage emotion to optimize communication and performance
- Achieve results by motivating and empowering technical professionals
- Delegate and build ownership amongst team members
- Reinforce performance with a shared vision and effective coaching

### Target audience

- IT Managers

### Workshop outline

- Transitioning from a technical expert to a manager
- Balancing leadership and administration
- Emotional Intelligence (EI) in Action
- Delegating for Empowerment
- Cultivating commitment and accountability
- Achieving accountability through collaboration
- Leveraging team synergy
- Reinforcing and Redirecting Performance Through Coaching
- Defining desired outcomes
- Focusing team efforts through a common vision Mastering the choice challenge

### Workshop style

- Instructor led Workshop

### Workshop details

- Duration: 32 hours spread over 4 days
- Typical Batch size: upto 10-15 participants
- Financial Details: INR xxxx

### Sample Facilitator Profile – RAI19SSCM

- Professional Experience: 19 years
- Domain Knowledge
  - Executive coaching
  - Change agent
- Also facilitates learning such as
  - Coaching employees to success
  - Success thru team work
  - Executive 101